

Schreiner University

LEARNING BY HEARTSM

Wireless Trouble Form

Required Information

Date of occurrence _____
Time of occurrence _____ a.m. p.m.
Building _____
Room _____

Problem

- no signal
- limited or no connectivity
- have signal and am connected but cannot surf the internet
- other (please explain in detail) _____

Optional

Name _____
Phone _____

Type PC MAC Computer Name (very helpful) _____

(Windows users: right-click My Computer, select Properties, click on the Computer Name tab...)

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