Mountaineer Parents' Newsletter
April 2012

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Campus Wireless Services Upgraded

Last month our campus technology staff was invited to speak with students at a Student Senate sponsored Town Hall. That same week, we experienced multiple wireless network problems so we also invited our Apogee representatives to attend. Apogee is the service provider for all of our campus wireless internet access; to date I've been very pleased with their responsiveness.

At the Town Hall, students confirmed our concerns and registered complaints about internet services being too slow so we immediately discussed options with Apogee. Our executive leadership agreed to a plan that will provide the following changes:

1. At no additional cost to students, Apogee service levels have been increased from 1.5 M down and 512k up to 5M down and 1 M up. If you purchased the upgraded service, you are now experiencing 8M down.

2. Our Apogee On-site Service Tech will be on campus every Tuesday. His name is Gregory; if you have a problem or a question, you can arrange a meeting time. Call toll free 877-478-8858, extension 149.

Keeping up with Schreiner happenings.... Easy to do... just go to the SU Calendar

Important Dates

April 20-22
RECALL

May 7-10
FINAL EXAMINATIONS

May 12
BACCALAUREATE SERVICE & COMMENCEMENT

May 14, Mon UG registration/classes begin

May 17, Thurs Last day to add courses, change sections or drop a course without a grade

May 28, Mon Memorial Day holiday

May 31, Thurs Last day to drop a course
Students are encouraged to call Apogee any time they have a problem but we find that they tend to suffer in silence. If you know your student has issues, please encourage them to call the Apogee Help Desk number on their website or they can go directly to our on-site rep at the number above.

NEW MENTORING PROGRAM FOR SCIENCE MAJORS

This spring Schreiner University has instituted a Science Mentors program that pairs upper-level successful sophomore/junior students with freshman apprentices or incoming students. Thus far, Schreiner University has 9 mentors and apprentices matched and 8 mentors available for apprentices. This mentor/apprentice relationship was conceptualized to further integrate students into the academic side of higher education. We envision mentors being able to educate apprentices about the specific disciplines of biochemistry, biology, and chemistry and then assist in the assimilation of those students by providing academic advice and coordinating timelines with professional hopefuls. We believe lower-level students who are interested in the careers related to STEM fields, such as medicine, dentistry, veterinary, pharmacy, and nursing will find this program advantageous to their overall success in these demanding fields of study. If you are interested in the Science Mentor Program please contact Dr. Kiley Miller, Chair, Department of Science and Mathematics at 830-792-7247 or email (kpmiller@schreiner.edu).

Summer School 2012

Very soon, students will begin registering for summer 2012 and fall 2012 courses. I encourage you to consider the possibility of having your student enroll in summer school at Schreiner this year. As you may know, we offer two summer terms so that students have the opportunity to take several sequenced courses together (for example, CHEM 1101 and CHEM 1102). Although we welcome all students to take summer school courses, I especially encourage students to enroll in summer courses who are trying to accelerate their time to degree completion, who want to retake courses in which they did not perform satisfactorily, and who need to take a course they may have missed in order to stay on track for the appropriate course rotations. Summer school is a great way to get ahead in order to graduate early or to free up time in a future semester for study abroad.
and/or an internship. Summer 2012 registration will take place at the same time that Fall 2012 registration takes place. Both registrations occur online.

On-Campus Summer Housing

Summer Housing Applications are now available and have been email to your students. Those students staying with us for the summer will be housed in Pecan Grove building 5. Applications for summer housing are due to the Office of Residence Life by May 1, 2012 and all rent payments are due to the Business Office before your student moves into their summer housing assignment. Prices are located on the application. If you have any questions about summer housing please feel free to contact me at jhsmith@schreiner.edu or (830) 792-7280.

Condensed Guide to Residence Hall Check-out

Housing Check-Out Process
Before residential students leave campus for the summer there are a few things they need to do in order to check out of their rooms properly and avoid any summertime blues (damage charges).

Each student will complete the Express Check-Out process. This process was established as a convenience for students. Regardless of the sequence upon which they or their roommates/suitemates vacate their current housing assignment, all will be held equally responsible for any common area cleaning or damages that may be assessed after all roommates have vacated. Students should leave their rooms in move-in ready condition.

Housing Damage Appeal Process
Students will receive a billing statement in the mail by June 1, 2012 that will detail a list of all charges, including those housing damage charges if applicable. They may also view their charges on Schreiner One. If students wish to appeal damage charges they may do so by completing the online appeals form. This form will be available to students on the Residence Life website from May 23, 2012 to June 22, 2012 only. There are a few guidelines to take note of. You may view a PDF sample of the online Housing Damage Appeal form via this link https://forms.schreiner.edu/reslife/housing-damage-appeal.pdf